

# TEAM / PRACTICE BUILDING



**Ms. Penny Tremblay**  
North Bay, Ontario CANADA

Friday, April 8, 2011  
6:30 PM – 8:30 PM  
2.0 CE Lecture Hours

## Relationship Strategies for the Dental Office

How would it change your practice opportunities if all of the relations were positive, productive and profitable? In this program, participants learn the fundamental elements of building positive rapport and strong relationships with each other and patients. Ms. Tremblay believes building a solid foundation for strong interpersonal relationships creates win/win opportunities for staff, patients and the practice. Ms. Tremblay has authored books, audio program CD's, DVD's and writes regular monthly articles about communication and workplace relations for her subscription-based website, newspapers, magazines and international trade journals. Her products are distributed globally to help enforce lifelong learning. In 2007, Penny was published as co-author of *You're My Hero™* books, with *Chicken Soup for the Soul* pioneer, Barry Spilchuk.

Ms. Tremblay is currently the founder of The Tremblay Leadership Center, infusing relationship strategies training into corporations and organizations internationally for over 15 years. Her program and speeches have given many adults the communication skills and confidence necessary to be most productive, work well together, and climb the ladder of success. Her flair for motivation will help you gain both the concepts introduced, as well as the desire to make such concepts work!